



Wells Branch Municipal Utility District

Dear Customer,

Wells Branch MUD receives treated water from the City of Austin. Unprecedented flooding conditions in late October effected the clarity (also known as turbidity) of the source water, putting a strain on the City's treatment processes. The boil water notice issued by the City and subsequently by Wells Branch MUD, was due to these high turbidity levels.

District staff monitored water quality during that time and testing did not indicate the presence of any harmful bacteria in the District's water. All regulatory requirements were met, and we were able to lift the boil water notice on Oct. 28, 2018.

Due to the elevated turbidity levels at the treatment plants, the Texas Commission on Environmental Quality (TCEQ) requires that we send the additional notification below.

Since the boil water notice was lifted, operations at the City of Austin's water treatment plants have returned to normal conditions, and have been well within all standards. The water is safe to drink and no further action is required from our customers.

Sincerely,

A handwritten signature in blue ink that reads "Shirley Ross".

Shirley Ross
District Manager
Wells Branch MUD
512-251-9814

Non-Acute Surface Water Treatment Technique Violation

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

The **Wells Branch MUD**, PWS ID **TX2270227**, failed to meet the minimum treatment technique requirements for the month of **October 2018**. Specifically, their water system had more than 5% of the combined filter effluent turbidity readings were above 0.3 NTU (Nephelometric Turbidity Unit) for the month.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information regarding this matter and frequently asked questions visit **wellsbranchmud.com/bwn** or call Darrell Winslett with Crossroads Utility Service at: **512-246-1400**